

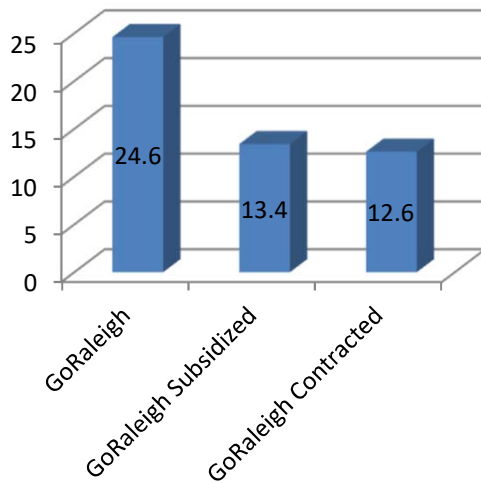


Raleigh

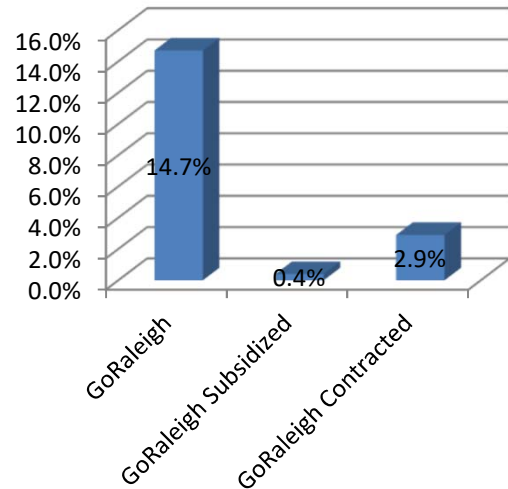
Performance Reports

October 2018

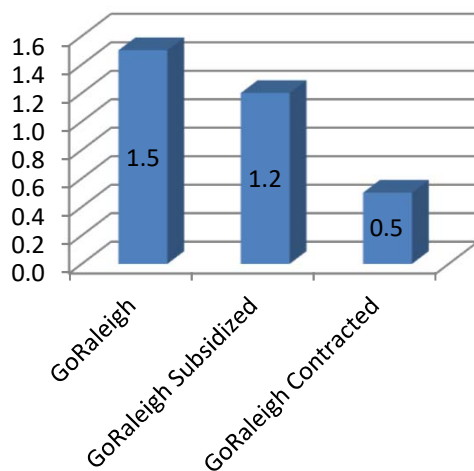
Passengers Per Hour



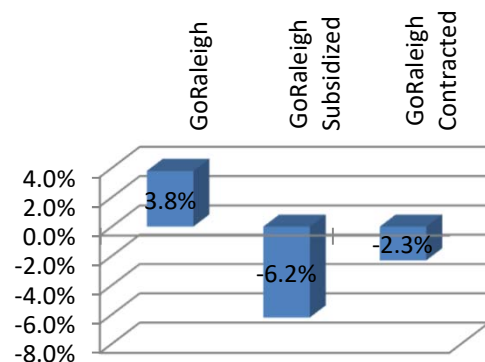
Revenue Recovery %



Passengers Per Mile



Ridership % Change from Prior Year

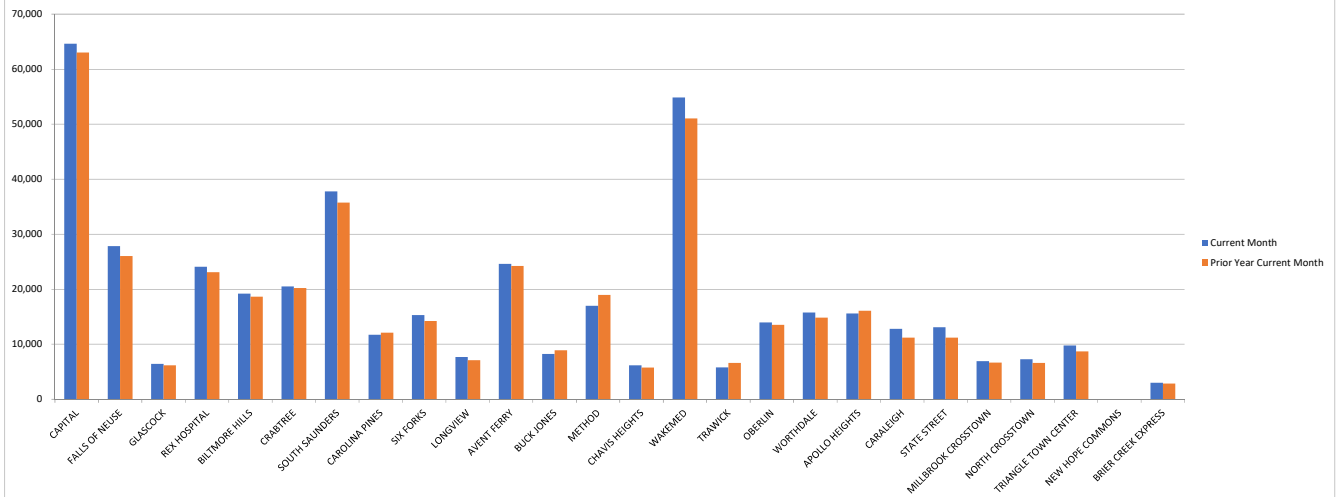


GoRaleigh
Ridership Comparison By Route
October 2018

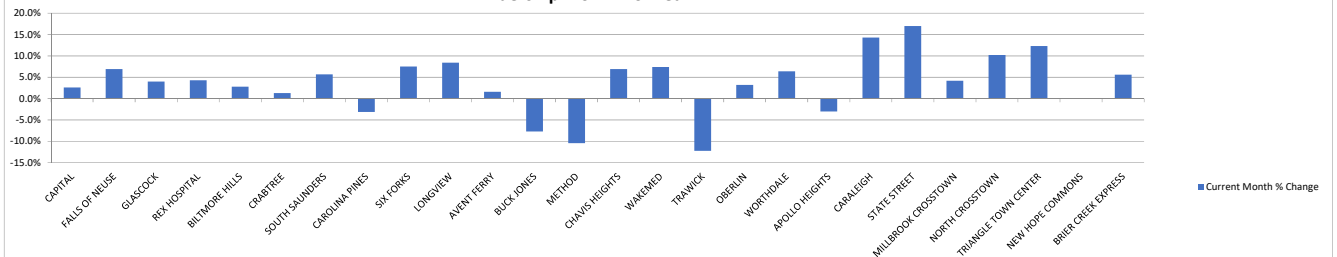
Current Month				Fiscal Year-to-Date			
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
64,631	63,023	2.6%	1	CAPITAL	239,165	238,148	0.4%
27,855	26,051	6.9%	2	FALLS OF NEUSE	102,897	97,758	5.3%
6,421	6,172	4.0%	3	GLASCOCK	23,860	24,003	-0.6%
24,091	23,096	4.3%	4	REX HOSPITAL	88,732	90,782	-2.3%
19,194	18,663	2.8%	5	BILTMORE HILLS	69,862	65,955	5.9%
20,505	20,238	1.3%	6	CRABTREE	76,099	75,168	1.2%
37,769	35,734	5.7%	7	SOUTH SAUNDERS	140,879	136,484	3.2%
11,733	12,103	-3.1%	7L	CAROLINA PINES	45,150	44,617	1.2%
15,303	14,235	7.5%	8	SIX FORKS	61,052	55,723	9.6%
7,687	7,089	8.4%	10	LONGVIEW	27,001	24,512	10.2%
24,615	24,227	1.6%	11	AVENT FERRY	94,710	92,888	2.0%
8,228	8,913	-7.7%	11L	BUCK JONES	34,516	33,207	3.9%
16,992	18,965	-10.4%	12	METHOD	65,804	69,961	-5.9%
6,163	5,766	6.9%	13	CHAVIS HEIGHTS	24,705	24,840	-0.5%
54,829	51,031	7.4%	15	WAKEMED	203,556	197,820	2.9%
5,796	6,600	-12.2%	15L	TRAWICK	22,006	23,232	-5.3%
13,968	13,536	3.2%	16	OBERLIN	50,261	48,765	3.1%
15,779	14,834	6.4%	18	WORTHDALE	57,304	53,616	6.9%
15,600	16,086	-3.0%	19	APOLLO HEIGHTS	57,436	62,451	-8.0%
12,811	11,206	14.3%	21	CARALEIGH	49,196	41,292	19.1%
13,102	11,200	17.0%	22	STATE STREET	47,287	40,374	17.1%
6,938	6,656	4.2%	23L	MILLBROOK CROSSTOWN	25,411	24,173	5.1%
7,288	6,611	10.2%	24L	NORTH CROSSTOWN	26,117	25,669	1.7%
9,766	8,693	12.3%	25L	TRIANGLE TOWN CENTER	34,594	30,895	12.0%
0	0		31	NEW HOPE COMMONS	0	738	-100.0%
3,007	2,847	5.6%	70X	BRIER CREEK EXPRESS	11,000	11,660	-5.7%
450,071	433,575	3.8%		Total GoRaleigh Fare Routes	1,678,600	1,634,731	2.7%
13,657	14,742	-7.4%	50	R-LINE	55,389	57,060	-2.9%
383	230	66.5%	55X	POOLE ROAD EXPRESS	1,557	1,209	28.8%
14,040	14,972	-6.2%		Total GoRaleigh Subsidized Routes	56,946	58,269	-2.3%
5,567	6,302	-11.7%	40X	WAKE TECH EXPRESS	16,221	19,346	-16.2%
3,109	3,330	-6.6%	62	WAKE FOREST LOOP	10,150	11,186	-9.3%
1,475	1,177	25.3%	60X	WAKE FOREST EXPRESS	4,942	4,535	9.0%
685	619	10.7%	63X	KNIGHTDALE EXPRESS	2,584	2,813	-8.1%
1,763	1,602	10.0%	64X	ZEBULON / WENDELL EXPRESS	5,923	5,590	6.0%
1,422	1,396	1.9%	78X	FUQUAY VARINA EXPRESS	5,107	5,462	-6.5%
1,629	1,596	2.1%	102	GARNER	5,590	6,078	-8.0%
15,650	16,022	-2.3%		Total GoRaleigh Contract Routes	50,517	55,010	-8.2%
86,229	77,823	11%		NC State Fair and Other	91,854	78,796	16.6%
565,990	542,392	4.4%		Total	1,877,917	1,826,806	2.8%

GoRaleigh
Ridership Comparison By Route
October 2018

Monthly Change in Ridership from Prior Year - Fare Routes



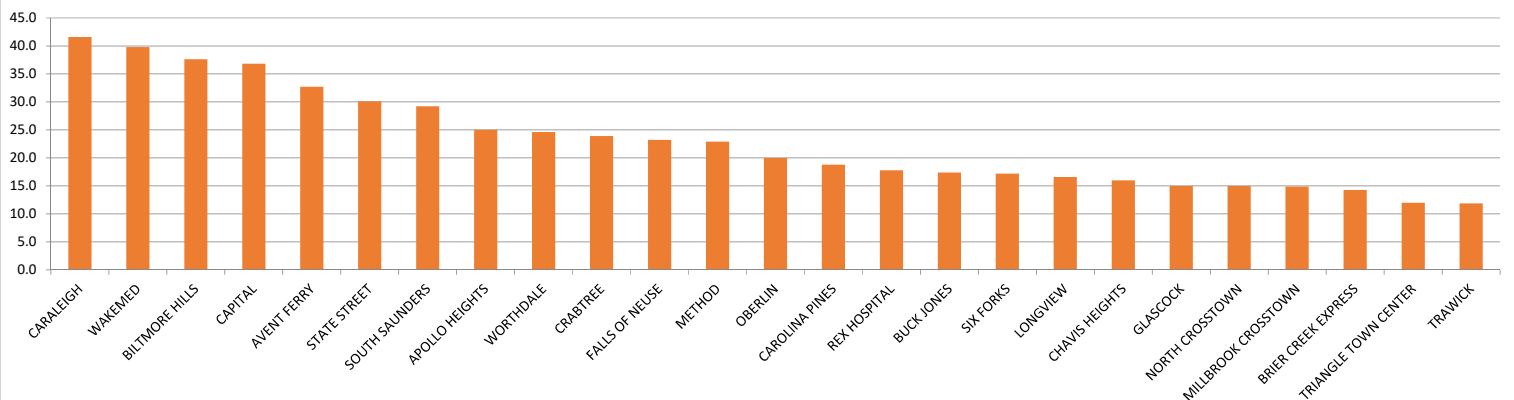
Percent Change in Route
Ridership From Prior Year



GoRaleigh
Rider per Hour by Route
Month of October 2018

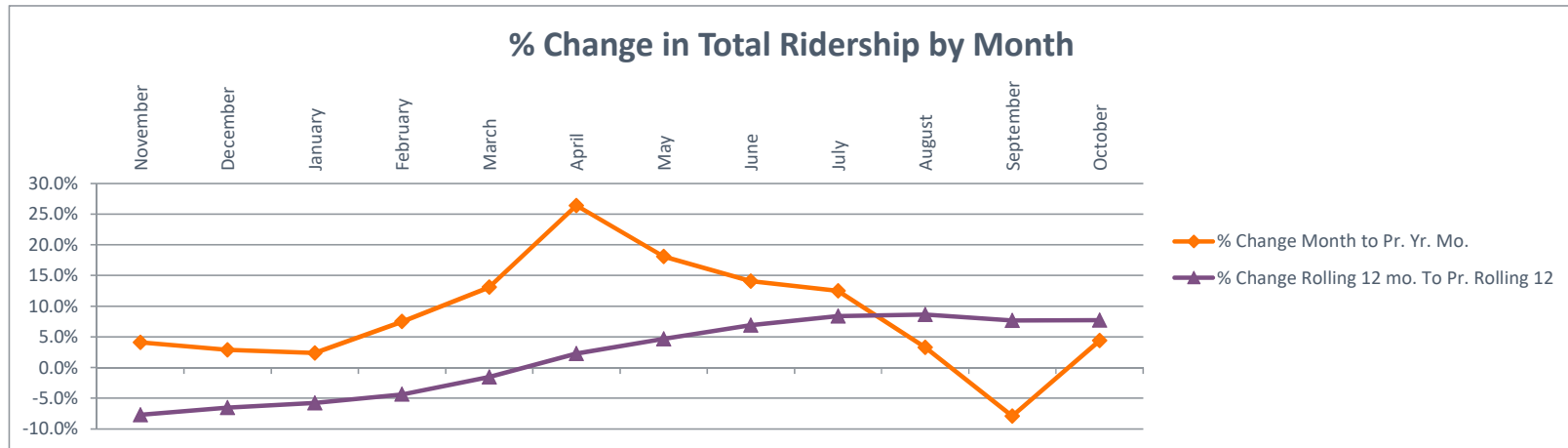
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
2.9	1	21	CARALEIGH	308	12,811	41.6
2.6	2	15	WAKEMED	1,377	54,829	39.8
2.3	3	5	BILTMORE HILLS	510	19,194	37.6
2.1	4	1	CAPITAL	1,756	64,631	36.8
2.0	5	11	AVENT FERRY	752	24,615	32.7
1.8	6	22	STATE STREET	435	13,102	30.1
1.9	7	7	SOUTH SAUNDERS	1,291	37,769	29.2
1.5	8	19	APOLLO HEIGHTS	623	15,600	25.0
1.9	9	18	WORTHDALE	642	15,779	24.6
1.5	10	6	CRABTREE	858	20,505	23.9
1.4	11	2	FALLS OF NEUSE	1,200	27,855	23.2
1.8	12	12	METHOD	742	16,992	22.9
1.1	13	16	OBERLIN	700	13,968	20.0
0.9	14	7L	CAROLINA PINES	624	11,733	18.8
1.0	15	4	REX HOSPITAL	1,357	24,091	17.8
0.8	16	11L	BUCK JONES	474	8,228	17.4
0.9	17	8	SIX FORKS	891	15,303	17.2
1.3	18	3	LONGVIEW	464	7,687	16.6
1.3	19	13	CHAVIS HEIGHTS	384	6,163	16.0
1.1	20	24L	GLASCOCK	427	6,421	15.0
0.9	21	24L	NORTH CROSSTOWN	484	7,288	15.0
0.7	22	23L	MILLBROOK CROSSTOWN	465	6,938	14.9
0.6	23	70X	BRIER CREEK EXPRESS	211	3,007	14.3
0.7	24	25L	TRIANGLE TOWN CENTER	815	9,766	12.0
0.6	25	15L	TRAWICK	486	5,796	11.9
1.5			Total GoRaleigh Fare Routes	18,277	450,071	24.6
1.3		50	R-LINE	957	13,657	14.3
0.2		55X	POOLE ROAD EXPRESS	91	383	4.2
1.2			Total GoRaleigh Subsidized Routes	1,048	14,040	13.4
0.7		40X	WAKE TECH EXPRESS	279	5,567	19.9
0.4		64X	ZEBULON / WENDELL EXPRESS	134	1,763	13.1
0.7		62	WAKE FOREST LOOP	280	3,109	11.1
0.3		60X	WAKE FOREST EXPRESS	179	1,475	8.2
0.6		102	GARNER	112	1,629	14.5
0.3		63X	KNIGHTDALE EXPRESS	112	685	6.1
0.4		78X	FUQUAY VARINA EXPRESS	148	1,422	9.6
0.5			Total GoRaleigh Contract Routes	1,245	15,650	12.6
1.4			Total All Routes	20,569	479,761	23.3

Passengers Per Hour Current
Month For Fare Routes



Go Raleigh
Change in Ridership - Rolling 12 Month Total

	Years 2015/2016	Years 2016/2017	Years 2017/2018	% Change
Month of: October	521,462	542,392	565,990	4.4%
Prior 12 Month Total Ending: October	5,256,246	4,810,723	5,182,202	7.7%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % October 2018				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$8,096	29.5%
2	15	WAKEMED	\$32,665	24.7%
3	1	CAPITAL	\$41,361	21.8%
4	11	AVENT FERRY	\$16,490	21.6%
5	5	BILTMORE HILLS	\$11,613	22.6%
6	12	METHOD	\$10,681	18.4%
7	7	SOUTH SAUNDERS	\$23,038	18.6%
8	18	WORTHDALE	\$9,739	18.5%
9	22	STATE STREET	\$8,250	18.4%
10	6	CRABTREE	\$12,766	15.2%
11	19	APOLLO HEIGHTS	\$9,378	14.9%
12	2	FALLS OF NEUSE	\$17,450	14.1%
13	13	CHAVIS HEIGHTS	\$3,515	12.2%
14	10	LONGVIEW	\$4,691	12.5%
15	4	REX HOSPITAL	\$15,291	9.8%
16	11L	BUCK JONES	\$5,431	8.9%
17	7L	CAROLINA PINES	\$6,971	9.1%
18	3	GLASCOCK	\$3,636	9.9%
19	16	OBERLIN	\$8,320	10.8%
20	8	SIX FORKS	\$9,063	8.9%
21	24L	NORTH CROSSTOWN	\$4,289	8.2%
22	23L	MILLBROOK CROSSTOWN	\$4,395	7.0%
23	25L	TRIANGLE TOWN CENTER	\$6,279	6.9%
24	70X	BRIER CREEK EXPRESS	\$1,956	5.8%
25	15L	TRAWICK	\$3,329	5.7%
Total GoRaleigh Fare Routes			\$278,692	14.7%
GoRaleigh Subsidized Routes				
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$256	2.7%
Total GoRaleigh Subsidized			\$256	0.4%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$996	4.0%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$1,008	1.9%
	64X	ZEBULON / WENDELL EXPRESS	\$1,144	4.3%
	60X	WAKE FOREST EXPRESS	\$960	3.4%
	63X	KNIGHTDALE EXPRESS	\$469	2.9%
	102	GARNER	\$1,107	6.7%
Total GoRaleigh Contract			\$5,683	2.9%
Grand Total			\$284,631	13.1%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost October 2018				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	30,626	\$190,038
2	4	REX HOSPITAL	25,048	\$155,425
3	15	WAKEMED	21,322	\$132,308
4	2	FALLS OF NEUSE	19,934	\$123,695
5	7	SOUTH SAUNDERS	19,961	\$123,860
6	8	SIX FORKS	16,373	\$101,597
7	25L	TRIANGLE TOWN CENTER	14,703	\$91,238
8	6	CRABTREE	13,530	\$83,954
9	16	OBERLIN	12,443	\$77,213
10	7L	CAROLINA PINES	12,351	\$76,642
11	11	AVENT FERRY	12,288	\$76,249
12	19	APOLLO HEIGHTS	10,152	\$62,996
13	23L	MILLBROOK CROSSTOWN	10,103	\$62,689
14	11L	BUCK JONES	9,869	\$61,241
15	15L	TRAWICK	9,382	\$58,216
16	12	METHOD	9,341	\$57,963
17	18	WORTHDALE	8,504	\$52,768
18	24L	NORTH CROSSTOWN	8,470	\$52,560
19	5	BILTMORE HILLS	8,264	\$51,281
20	22	STATE STREET	7,245	\$44,957
21	10	LONGVIEW	6,061	\$37,610
22	3	GLASCOCK	5,897	\$36,594
23	70X	BRIER CREEK EXPRESS	5,455	\$33,847
24	13	CHAVIS HEIGHTS	4,640	\$28,791
25	21	CARALEIGH	4,426	\$27,467
Total GoRaleigh Fare Routes			306,389	\$1,901,198
GoRaleigh Subsidized Routes				
	50	R-LINE	10,230	\$63,481
	55X	POOLE ROAD EXPRESS	1,536	\$9,529
Total GoRaleigh Subsidized			11,766	\$73,009
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	4,032	\$25,021
	62	WAKE FOREST LOOP	4,676	\$29,017
	40X	WAKE TECH EXPRESS	8,361	\$51,884
	64X	ZEBULON / WENDELL EXPRESS	4,262	\$26,448
	60X	WAKE FOREST EXPRESS	4,488	\$27,849
	63X	KNIGHTDALE EXPRESS	2,565	\$15,917
	102	GARNER	2,665	\$16,538
Total GoRaleigh Contract			31,050	\$192,674
Grand Total			349,205	\$2,166,881

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$6.21 per mile.

GoRaleigh OTP October 2018

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7L CAROLINA PINES CROSSTOWN	2581	2547	2403	58	120	93%	A	95%
10 LONGVIEW	2349	2281	2138	28	183	91%		92%
7 SOUTH SAUNDERS	5085	5056	4625	57	403	91%		92%
15L TRAWICK	2849	2770	2527	33	289	89%		90%
15 WAKEMED	7955	7716	6866	135	954	86%	B	88%
18 WORTHDALE	3086	3001	2556	71	459	83%		85%
6 CRABTREE	3249	3211	2689	54	506	83%	C	84%
11L BUCK JONES	3406	3387	2780	56	570	82%		83%
12 METHOD	2231	2235	1800	25	406	81%		82%
1 CAPITAL	7744	7447	6168	101	1475	80%		81%
19 APOLLO HEIGHTS	2450	2427	1932	96	422	79%		83%
2 FALLS of NEUSE	6178	6041	4838	87	1253	78%		80%
3 GLASCOCK	2086	2051	1607	10	469	77%		78%
25L TRIANGLE TOWN CENTER	3293	3278	2488	83	722	76%		78%
22 STATE STREET	1501	1466	1130	36	335	75%		78%
11 AVENT FERRY	3822	3779	2861	75	886	75%		77%
5 BILTMORE HILLS	2530	2454	1889	223	418	75%		83%
8 SIX FORKS	4598	4442	3431	69	1098	75%		76%
4 REX HOSPITAL	6205	6049	4571	105	1529	74%		75%
13 CHAVIS HEIGHTS	2335	2237	1653	53	629	71%		73%
21 CARALEIGH	986	843	692	92	202	70%		80%
55X POOLE ROAD EXPRESS	292	284	197	2	93	67%		68%
24L NORTH CROSSTOWN	2805	2698	1860	8	937	66%		67%
23L MILLBROOK CROSSTOWN	2783	2728	1809	70	904	65%		68%
70X BRIER CREEK EXPRESS	653	640	420	3	230	64%		65%
16 OBERLIN ROAD	4203	4138	2634	20	1549	63%		63%
	87255	85206	68564	1650	17041	79%		80%
	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
102 GARNER	412	409	314	3	95	76%		77%
WAKE FOREST EXPRESS (WFX)	408	396	283	2	123	69%		70%
40X WAKE TECH	870	864	582	17	271	67%		69%
64X ZEBULON/WENDELL-RALEIGH EXP	539	531	355	20	164	66%		70%
WAKE FOREST LOOP	1251	1250	761	36	454	61%		64%
FUQUAY-VARINA-RALEIGH EXPRESS (FV)	404	403	236	38	130	58%		68%
63X KNIGHTDALE EXPRESS (KDX)	662	641	386	53	223	58%		66%

GoRaleigh On Time Performance Comparison

